

Achievers Window Warranty

Achievers Window and Door Manufacturing Corp. guarantees the following products against defects in both material and workmanship and agrees to replace any items found defective under the following terms and conditions. We provide an all-inclusive, transferable warranty for all of our window and door products. All of Achievers window and door products are manufactured in Canada.

PVC Extrusions

Achievers will provide a limited (25) year warranty on all PVC components against defect in material and workmanship. This limited warranty guarantees that PVC profiles are free from defects in material or workmanship that might result in rotting, cracking, warping, pitting, corroding, peeling or blistering of the window frame and sash members for a (25) year period from date of purchase. The limited warranty excludes normal fading or slight color variations of exterior due to weather exposure, as well as cracking, warping, peeling or blistering based on house movement or painting of the PVC.

Window Hardware

Achievers provides a limited warranty on hardware against defects in material or workmanship for a (25) year period from date of purchase. Achievers will replace defective hardware for a (10) year period from the date of purchase at no charge, while reserving the right of labor costs in outlying areas. After the (10) year warranty period the owner will be responsible for the cost of labor on any hardware replacement. Replacement hardware will be the closest equivalent product and may not match the original. Defective hardware must be returned to Achievers. This warranty does not cover normal wear or discoloration on finishes.

Hardware products manufactured by Truth Inc. will be warrantied against defects in materials and workmanship for (10) years. This warranty does not cover any product that has been abused, misused, altered or used for any purpose other than that for which it was intended or in a manner inconsistent with any instructions regarding its use.

Windows and Sealed Units

Achievers warrants all glass sealed units supplied to the original consumer from failure of the air seal due to defects in material or workmanship for a period of ten (20) years from the date of purchase.

“Failure” is defined as a loss of seal between the glass and the edge sealant resulting in the formation of moisture or collection of dust and dirt between the inner panes of glass.

Under no circumstances is broken or cracked glass covered under this warranty. Achievers will replace defective sealed units for a (2) year period from the date of purchase at no charge, while reserving the right of labor costs in outlying areas. After the (2) year warranty period the consumer will be responsible for the cost of labor on glass replacement. Condensation on the interior glass side is a sign of high humidity; it is not a sealed unit or window defect. See condensation/humidity sheet for more information. The purchaser should have glass insurance to cover glass breakage. **Sealed units are warrantied only against failure of their air seal. This warranty does not cover cracked sealed units which can be attributed to the following:*

- Interim heating, causing direct heat to glass area
- Signs, objects of any nature, or painting of glass
- Heat ducts must be placed on the outer side of the drapes to prevent heat build up
- Movement and/or shifting of building

Installation Warranty

Achievers Door & Window Stores Inc.

Despite our dedication to the highest standards from the manufacturing of your doors and windows to the completed installation, adjustments may be required. Achievers Door & Window Stores Inc. install workmanship is warranted for a 5 year period from date of install. After the 5 year period the consumer will be responsible for costs incurred for a service call.